

NEWS FLASH:

MAC RANDOMIZATION + PRIVACY ADDRESS FOR APPLE AND ANDROID USERS

WHAT IS MAC RANDOMIZATION?

- A MAC address that randomly changes each time it joins a new Wi-Fi network
- This is in effect for all Android 10+ users AND all Apple products coming out with iOS 14+ next month

WHY DOES THIS MATTER?

- Apogee ResNet requires this feature be turned off. Many networks requiring authentication via mac will also require the feature to be disabled.
- This feature is enabled or disabled for a network only; it does not limit or change the functionality or ability to use the device

DEVICES IMPACTED:



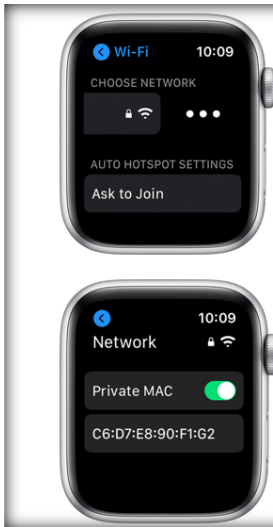
- Android 9 (not on by default)
- Android 10+
- IOS 14+
 - iPhone OS14
 - iPad OS14
 - iTouch OS14
- iWatch OS7

Turning off MAC Randomization/Private Addresses

iPhone, iPad, or iPod touch – IOS 14

1. Open the Settings app, then tap Wi-Fi.
2. Tap the information button next to a network.
3. Tap Use Private Address to off position. If your device joined the network without using a private address, a privacy warning explains why.
4. The new setting is used the next time your device joins the network. If you want to use it immediately, turn Wi-Fi off and back on in Control Center or Settings, then join the network.





Turning off MAC Randomization/Private Addresses

Apple Watch OS 7

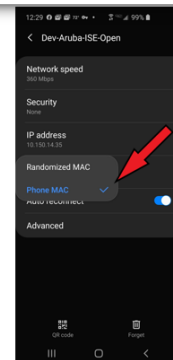
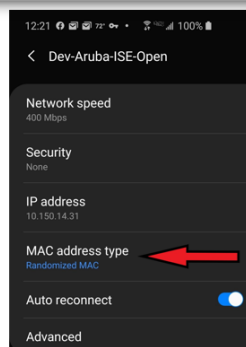
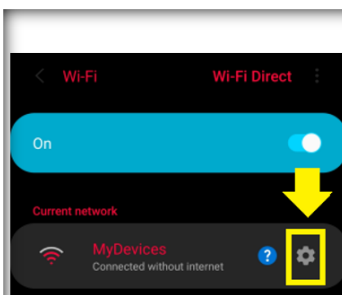
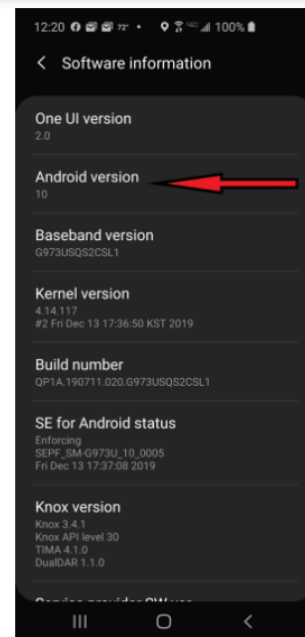
1. Open the Settings app, then tap Wi-Fi.
2. Tap the name of the network you joined. If you haven't joined the network yet, swipe left on its name and tap more
3. Tap Private MAC to off position
4. The new setting is used the next time your Apple Watch joins the network. If you want to use it immediately, turn Wi-Fi off and back on in [Control Center](#) or Settings, then join the network.

Turning off MAC Randomization/Private Addresses

Android Version 10+

Confirm Firmware Version:

1. From the home screen, swipe down from the top of the screen
2. Tap the Settings Icon (typically looks like a gear)
3. Tap About Device -or- About Phone
4. Tap Software Information
5. Look for Android Version near the top of the page
6. MAC Randomization Applies to Android v10 and Above



Turning off MAC Randomization/Private Addresses

Android v10 and Above:

1. From the home screen, swipe down from the top of the screen
2. Press and hold the Wi-Fi icon until network list opens
3. Confirm device is connected to our SSID
4. Tap the Settings Icon (typically looks like a gear)
5. In the MAC Address Type, select Phone MAC